



**Boston
Children's
Hospital**

Until every child is well™

Home Parenteral
Nutrition Program

Telephone: 617-355-6439 • Fax: 617-730-4633 • Pager: 617-355-6000 #3226

Telemedicine Visits with Your Home Parenteral Nutrition Program

To download Vidyo:

If you will be using a tablet or smartphone:

1. Download the app "Vidyo"

If you will be using a desktop:

1. Click on the link that is provided to you by the HPN coordinator.
2. Download the program to your desktop.

Some tips:

- A Good idea to download Vidyo ahead of time, and log in a few minutes before visit, just in case you have trouble logging on.
- Good to wear for you/your child to wear a t-shirt or tank top, so we can see the central line site
- Please invite your nurse to participate in visit.
- Make a list of questions/concerns you might have, if any.
- Visits typically last 10-30 minutes long.
- If this is the first time you have joined a Vidyo conference you will be prompted to download the VidyoDesktop software - this should only take a minute or two.

VidyoDesktop Quick User's Guide:

http://www.vidyo.com/wp-content/uploads/VidyoDesktop_QuickUserGuide_3.0-A.pdf

VidyoDesktop Knowledge Center with How-To Videos:

<http://www.vidyo.com/services-support/technical-support/knowledge-center/>

If you have any questions about downloading Vidyo or logging in, please call **617-355-6439**. Look forward to catching up with you soon.

Email: hpn@childrens.harvard.edu